



# APPLYING THE SCIENCE OF HOPE

Quick Start Guide



## Applying the Science of Hope Quick Start Guide

Welcome to the Applying the Science of Hope. We're thrilled to be working with you!

Following is some information to help you get started. But if you have any questions along the way, please don't hesitate to email us.

### COURSE DESCRIPTION

The Applying the Science of Hope Course is designed to provide you the core information anyone seeking truth may need, but with the convenience of online education.

- The program consists of 15 "lessons" (i.e.: Setting the Stage, Case Study: State of Arizona, etc.)
- Each lesson is designed to take 10-30 minutes to complete.
- As long as you complete each lesson (i.e., click the Orange Continue button at the bottom), the system will keep track of where you are.
- There is a knowledge check at the end of each lesson that is important to complete. These questions will become part of the final exam required to receive your certificate.

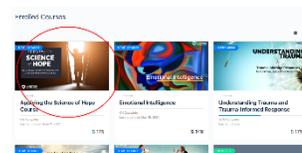
## WHAT LESSONS ARE INCLUDED?

The Applying the Science of Hope Course you will develop a foundation of understanding through a scholarly analysis, and a general discussion about hope, and how it can translate into a strategy for every human service agency, department, organization, or system including Criminal Justice, Juvenile Justice, behavioral health, child welfare, youth development and Social Services – or anyone who works with youth and children.

## HOW DO I GET STARTED?

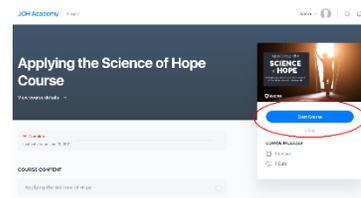
In your welcome email you would have received your user ID and password.

- Go to <https://academy.justiceclearinghouse.com/>
- Click “Sign In” (Upper right corner of your screen)
  - Use the Log in ID: **[refer to email]**
  - Password: **[refer to email]**
- Click **Log In**



- On the Course Page, select **Applying the Science of Hope**

- Click **Start Course**.



- You'll land at the overview. Click the Begin Course button



- Go through and watch the videos and participate in each of the topic's content. **When you have completed all of the material, you will see an Orange Button at the bottom of the page.**



A screenshot of a quiz question interface. It features two radio button options: "True" and "False". Below the options is a grey "SUBMIT" button.

**Click the Orange Continue Button** to continue to the next topic.



- On the final lesson, click the "Exit Course" button to return to the course page. You can then begin taking your final, cumulative quiz.



A screenshot of a quiz question interface, identical to the one above. It features two radio button options: "True" and "False". Below the options is a grey "SUBMIT" button.

**Congratulations - you have completed this course!**

Click the 'Exit Course' button to return to the main screen and when you are ready, click the link for 'Final Quiz: Applying the Science of Hope'. **You will have 60 minutes to complete this 35 question exam with a minimum passing score of 80%.** (But don't worry, if you need to take the exam again you can.)



An orange rectangular button with the words "EXIT COURSE" written in white capital letters. The button is circled in red.

## ARE THERE TESTS OR QUIZZES?

There is a cumulative, online final exam covering all of the material in the Course.

## YOU MENTIONED A FINAL EXAM?

The cost for taking the final exam is included in the course price.

This final exam is:

- Completed within 60 minutes
- 50 questions long
- Format: Multiple Choice, True/False, Select All that Apply
- Final exam questions are drawn from all the lessons taught throughout the course.
- You must score at least 80% to receive a certificate of completion. You can retake the exam if you do not score at least 80%.

## CAN I START AND STOP A TOPIC WITHIN A LESSON?

Yes – as long as you get to the bottom of a lesson and click the “Continue” button, the system will retain your progress.

## CAN I GO BACK AND REVIEW?

Yes. Once you've completed a lesson (or topic) you can always go back and review. In fact, we encourage it. 😊

## HOW DO I RECEIVE MY CERTIFICATE?

Once you have completed all of the lessons in the program and passed the final exam, you will be provided access to the certificate.

## QUESTIONS?

If you have any additional questions, please do not hesitate to contact support at [support@justiceclearinghouse.zohodesk.com](mailto:support@justiceclearinghouse.zohodesk.com).